

TANDBERG SOLUTIONS

Frequently Asked Questions: *TANDBERG Personal Solutions*



General Questions

Q: Is TANDBERG utilizing SIP (Session Initiation Protocol) in any solution today?

A: Yes, TANDBERG implements SIP in TANDBERG Instant Messenger (IM) today. Currently, all TANDBERG MXP products are SIP-ready and it is TANDBERG's intention to release SIP in Q1 05.

Q: Can TANDBERG explain how SIP, H.323/H.320 & SCCP will integrate in a single environment?

A: Today TANDBERG and Cisco® have a tight integration strategy with H.323 & SCCP. TANDBERG implements Cisco's strategic SCCP protocol bringing not only telephony features to visual communications but robust implementation and management capabilities as well. Cisco CallManager is the only integrated Video Telephony product on the market.

By default, Cisco CallManager is a H.323 to SCCP gateway. This means that H.323 calls can be processed and forwarded directly to SCCP systems (video or audio). As we have bridged this solution into the H323 world, TANDBERG will make sure that SIP also will work seamlessly together with a H323 and H320 solution.

Q: How does TANDBERG operate in a Microsoft® Network?

A: No other vendor in the visual communication market offers the broad range of integration tools with Microsoft as TANDBERG. TANDBERG Management Suite provides:

- Scalable directory solutions for our endpoints using Microsoft Active Directory®
- Easy scheduling and reservation using Microsoft Outlook®
- Video, Instant messaging and presence integration with TANDBERG IM and MSN®
- Secure enterprise video, instant messaging and presence using TANDBERG IM and Microsoft Live Communications Server (LCS)
- New TMS architecture and applications built on Microsoft .NET technology

TANDBERG was the first in the industry to have a management system developed on the Microsoft .Net platform. It is TANDBERG's intention to further develop products that are compatible with Microsoft LCS. TANDBERG's powerful instant messaging client already integrates with LCS (and MSN) and is SIP-based. TANDBERG will continue to expand its LCS compatible products for the visual communication market.

Q: Is TANDBERG still going to develop on the B/E series codec?

A: TANDBERG released E4/B9 in July of this year which is the 11th major release of software on the series. TANDBERG is currently working on evaluating features for E5/B10 and while no date is set, TANDBERG is committed to releasing E5/B10.

Q: Why is an appliance-based product appropriate for the office?

A: TANDBERG is focused on developing high-quality, feature-rich products for visual communications, both in the group and personal space. While there are many products available in the market today, none have delivered the business quality, functionality and scalability that TANDBERG believes is necessary for wide-scale deployment. Some reasons why an appliance based product, such as the T150, is desirable for the office are that appliances have dedicated hardware and software which are designed specifically for the application. In addition, there are no virus issues and no consumer operating software stability issues.

TANDBERG 150 Questions

Q: Does the T150 have MXP features?

A: The T150 is designed to address the personal communications market. The requirements are business-quality audio and video, ease of use and scalability. The T150 meets all these requirements, has the same interface as the MXP hardware and runs the latest chip sets that are available on MXP.

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Q: What protocols are supported on the T150?

A: The T150 is designed for the standards-based visual communications market. The T150 supports H.323 and is SIP-ready.

Q: Can I purchase the T150 with SCCP or will it interface with video telephony?

A: TANDBERG expects to leverage its partnership with Cisco to further extend the functionality of the 150 product, however we will not ship the TANDBERG 150 available on SCCP. However with the support of ECS (Empty Capabilities Set), the T150 can register directly with Cisco CallManager for integration with IP telephony.

Q: Is it possible to send and receive presentations on the T150?

A: The T150 can receive and display XGA graphics. For sending graphics TANDBERG recommends using TANDBERG See & Share.

Q: Will Firewall Traversal Technology be implemented on T150?

A: TANDBERG will have Firewall Traversal solutions that are compatible with all H323 standards based products, not just TANDBERG endpoints.

Q: What software version does the T150 run?

A: The T150 runs L series software. The first version is L1.0

Q: Does the T150 support encryption (AES)?

A: Yes the T150 supports AES and DES encryption, like all TANDBERG products these are standard features.

TANDBERG 1500 MXP & TANDBERG 2000 MXP Questions

Q: Can the 1500 MXP be wall mounted?

A: TANDBERG does not make a wall mount and the 1500 MXP is designed to sit on the desktop.

Q: What kind of camera is on the 1500 MXP - is there a zoom?

A: The 1500 MXP has a high quality manual tilt camera and you can pan the screen (including the camera) for optimizing view angle. As the 1500 MXP is intended to be placed on a desk near the user a zoom is not required.

Q: Does the 1500 MXP have a built-in microphone?

A: Yes, the 1500 MXP has a built in microphone located at the front of the base. No extra microphone and cables are needed on your desk.

Q: What options are available on the 1500 MXP & 2000 MXP?

A: The standard version of these products is 2Mb IP only. Natural Presenter Package, Multisite and ISDN are optional.

Q: What software version do the 1500 MXP and 2000 MXP run?

A: Both products run F series software.

Q: Is the 2000 a roll-about?

A: The 2000 has wheels that are intended to make it easier to re-position in an office or small conference room. The 2000 is not intended to roll from conference room to conference room.